## **Appointment Policy**

## Last updated May 25, 2023

1. We do not require the wearing of medical face masks for appointments at this time. If you prefer all of us to wear our masks during your appointment, please do not hesitate to ask. We will be happy to do so.

We will continue to make face masks and hand sanitizer available for all clients.

We will also continue to provide car side service for any clients who request it.

2. We ask that only one adult attend the appointment with your cat or cats if possible. We would still like to reduce the traffic flow in the reception area and reduce the number of people in each exam room.

3. We request that you still do not enter our facility if you feel unwell. If you have a fever, have any symptoms of a cold or flu, such as sneezing, nasal discharge, cough, vomiting, diarrhea, etc., please kindly reschedule your appointment.

4. For everyone's safety, we reserve the right to refuse an appointment, require masking, deny entry and/or provide alternate modes of service to anyone exhibiting symptoms of illness.

We will also continue to maintain a clean and sanitized environment for everyone's safety.

Thank you for all of your cooperation during the health emergency and for your continued support and loyalty.

Sincerely,

Dr. Sharon Davis and the staff of The Cat Doctor of Dover